



## ***IMPORTANT SAFETY RECALL***

**NHTSA Safety Recall: 15E-029**

**Date: June 10, 2015**

**VIA EMAIL & OVERNIGHT DELIVERY**

Dear Customer:

This Notice is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act. This notice follows up of our April 20, 2015 Stop Sale Notice and our May 20, 2015 Amended Stop Sale Notice to you regarding the recall of certain axles.

### **REASON FOR THIS RECALL**

Lippert Components, Inc. ("LCI") has conducted a thorough investigation and decided that a defect which relates to motor vehicle safety exists in vehicles equipped with certain LCI axles incorporating hub assemblies wherein the wheel studs may fracture. While all reported stud fractures have occurred during the installation of the wheels on the hubs or during the field investigation there is still a possibility that the studs of the affected axles could fracture while driving thereby posing a risk of personal injury or property damage. Our records indicate that your company purchased axle assemblies that are the subject of this recall. The axles sold to you that are subject to the recall are described in detail in a spreadsheet included with this notice. **If these axles are still in your inventory, you must not sell or install these units. It is a violation of federal law to sell any of the listed axles covered by this recall until the defect is remedied. The Trailer Axle Hub Stud Breakage Identification which directs you on how to identify the affected axle and the separate Trailer Axle Hub Replacement Manual are enclosed with this letter.**

### **WHAT WE WILL DO**

LCI will replace, at no charge, the hub assemblies on the affected axles within the recall population that are installed on your vehicles. LCI will also reimburse you for the labor charged by your dealers to replace the hubs at the flat rate of 0.2 of an hour for inspection per axle and 1.0 hour for hubs replaced per axle (0.5 hour each hub).

### **WHAT YOU SHOULD DO**

You or your dealer must contact LCI's Customer Service department at 574-537-8900 or [warranty@lci1.com](mailto:warranty@lci1.com) to verify the serial number within the axle recall and whether the affected hubs were previously replaced. If the hubs have not been replaced LCI will coordinate with you or your dealer shipment of replacement hubs and payment of the labor charges. If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with such repair, you may be eligible for reimbursement from LCI by contacting the Customer Service department.

If after contacting LCI's Customer Service you are still not satisfied we have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience this action may cause you. As we are sure you will appreciate, the safety and quality of our products are of the utmost importance to us. Thank you for your attention and cooperation in this matter.

Sincerely,

**Lippert Components, Inc.**